

"Custom Blender of Food Ingredients"

March, 17<sup>th</sup>, 2020

To Our Valued Customers and Suppliers:

As you are aware, the COVID-19 virus has had an unprecedented impact on the lives of everyone at the local, state, federal, even global level. I wanted to give you an update on the steps Deep South Blenders is taking to safeguard both our employees and the products we manufacture for you.

- As of Monday, 3/16/2020, Deep South locked all doors to outside visitors. Signage has been placed outside entrances to direct customers and truck drivers to call our office when they arrive. We will direct customers and truck drivers on protocol at that time. Deep South is <u>OPEN</u> for business and we will service all customers, deliveries, and pickups through new safety measures implemented for our employees.
- Sanitation stations have been placed at all entrances to our facility and both our employees and visitors are asked to use the stations prior to start of work or interaction with our employees.
- Deep South has ALWAYS trained/practiced safe hygiene through extensive GMP training. We will
  continue those practices. Additionally, we have added extra mandatory hand washings throughout the
  work day with additional cleaning and disinfecting of all frequently touched surfaces, equipment, and
  production tools throughout the work day.
- Employees have been instructed to carefully monitor their health and to remain at home if they have any signs of illness.
- Deep South will implement any additional measures deemed necessary to protect our employees and the products we manufacture.
- Deep South Blenders has and will continue to abide by all government ordinances and guidelines regarding COVID-19.

As the oldest family-owned spice company in New Orleans, we've seen our share of adversity in this region. We've also seen first-hand the resiliency of our people and how they come together to meet those challenges and emerge stronger than ever.

We will keep you posted on any new developments as they become available at <u>www.DeepSouthBlenders.com</u>. Thank you for your business and your continued support.

Sincerely,

Deep South Management

Deep South Blenders, Inc. 720 St. George Avenue Jefferson, Louisiana, 70121 (504) 733-3751